

Getting it right for every patient

Complex care with long term support, bridging care and rapid response.

We partner with local authorities across England to support the Patient Discharge Focus in NHS Trusts. We provide 24/7 care at volume and offer complex care through ICB and case management organisations for both adults and children. Every day between 80 – 100 Airmid workers provide flexible, patient-centred care for up to 120 patients.

Extensive industry experience

Airmid Staffing' Senior Management team is nurse-led with over 20 years' experience. Registered Manager, Louise Paul has a passion for excellence and continuous improvement. She manages GOOD CQC rated providers and has over 10 years field experience in homecare and assisting healthcare professionals. Clinical Lead Nurse, Jody Lewis is well respected in the homecare sector and dedicated her working life to supporting people and their families to receive the right clinical care at home, empowering them to have a choice.

The Airmid Care Team are proud to provide a flexible service centred on their patients' needs to actively promote and provide happier and healthier lives. Our Care Coordinators are all experienced and often come from caring backgrounds themselves. A dedicated experienced team also work evenings and weekends ensuring the services are monitored 24/7. Airmid Staffing invest in recruitment and training to ensure we have the right people to care for every service user.

Our delivery model is tailored for each patient.

- **Our Registered Manager** looks after our care delivery team and monitors the quality governance our partners require. We use an electronic care plan platform.
- **Our Clinical Team** liaise with the patient, their family and the team of staff delivering care. They monitor the care delivery and provide in-person site visits to ensure care needs are met.
- **Our Care Coordinators** are all experienced and often come from caring backgrounds themselves. They ensure that we create a good match between care staff and patient. A dedicated experienced team also work evenings and weekends ensuring the services are monitored 24/7.
- **Our Recruitment Team** have a mature process that ensure we have vetted, skilled, trained and motivated workers for every service and package.





Rita Amoah
Recruitment Lead



Jody Lewis
Clinical Lead

In 12 months we supplied:

 **2500 hours** of complex care package management and staff in England

 **6500 hours** of care for bridging services and long term care packages

An emphasis on compassionate care

We understand that our patients are going through some of the most trying times of their lives. We provide kind, compassionate, and patient support to ensure the client feels comfortable and safe. Whatever their condition, we will provide tailored care so that the whole family, patient and their loved ones, has the resilience to meet whatever comes their way. In high-pressure situations, we strive to be a calming force that can make a real positive difference.

Full vetting and background checks

Our professional care team is comprised exclusively of carefully vetted individuals who are highly knowledgeable and deeply passionate about providing first-class care to patients up and down the UK. Our nurses are registered with the Nursing & Midwifery Council and are Disclosure and Barring Service certified.

You can be assured and have peace of mind that our highly trained expert workers are ready and able to cater for the most challenging care needs, with full credentials in child and adult care provision. We have built a bespoke technology platform that supports our vetting checks on all workers and ensures that our records are up to date on all checks required. It also enables our workers to access their rotas / shifts / compliance information through our support app.

We can assist with all areas of care

- Tracheostomy Care and Management
- Ventilation
- Medication Administration
- Enteral feeding
- Personal Care
- Neurological Conditions
- Dementia Care
- Mental Health
- Acquired Brain injury
- Spinal Injury clients
- Live in Services
- Learning Disability

Transparent competitive pricing

Our pricing is competitive, market relevant and transparent with no hidden costs. It is set to be able to attract the workers the service needs with the right skills and experience.

What Patients say....

The Airmid Senior called me after she'd done my mum's morning call as she was worried that something ' wasn't quite right' ... Following her call I arranged visits from , physio/ district nurse and GP , it was found mum was running an infection. She now has treatments for this. Because she cares this was flagged up very quickly and probably saved my mum from more discomfort. Her attitude is great when she's with my mum , and I just wanted to put on record how grateful we are.

My wife has been having a full shower every morning and has been extremely grateful for all the care given. Everyone has been professional and shown respect at all times. In short she has looked forward to the daily visits and as an ex-nurse she can vouch for their high standards. Thank you all very much.

I would like your company to thank the following care staff for their service and care they gave me after I left hospital after 12 weeks they attended and looked after me and they really put themselves out.

What Organisations say....

Social Worker handed over that P and her daughter were both very appreciative of the care and support they have received and cannot fault it in any way.

Daughter of a service user fed back that they had wonderful care from everyone and the Senior bought joy to her mum.

Received a call from service users wife - she called to say they have been receiving care for the last 4 weeks and that the two carers who have been visiting have been "Absolutely brilliant" and "out of this world" she called to say a huge thank you to the team.

Very happy with service provided and suggestions made by agency to increase service-users independence with medication.. Please accept this e-mail as a token of appreciation for your continuous endeavour to support our clients.